

Intoxilyzer 9000 Exception Message Guide

Message	Description	Intoxilyzer & Operator Action	Corrective Action
<i>If the subject is retested after receiving one of these three exception messages, a new 20-minute deprivation period is REQUIRED. Comments are OPTIONAL.</i>			
INVALID SAMPLE	Subject sample invalid	• Test sequence stops. • Sign and retain all printouts.	• Subject may be retested. • New 20-minute deprivation period required.
NO 0.020 AGREEMENT	Subject’s samples were not within 0.020 g/210L.	• Test sequence stops. • Sign and retain all printouts.	• Subject may be retested. • New 20-minute deprivation period required.
RANGE EXCEEDED	Subject sample exceeded instrument’s measurement range.	• Test sequence stops. • Sign and retain all printouts.	• Subject may be retested. • New 20-minute deprivation period required, or • Subject MAY need immediate medical attention.
<i>Comments are REQUIRED for these three exception messages.</i>			
TEST SEQUENCE ABORTED	Test sequence discontinued prior to completion. Operator double clicked the “ABORT” button.	• Test sequence stops. • Operator comments required. • Sign and retain all printouts.	• Subject may be retested. • Additional 20-minute deprivation period MAY be required.
SUBJECT REFUSED	Subject refused to submit to a chemical test. Operator selected the “REFUSED” button.	• Test sequence stops. • Operator comments required. • Sign and retain all printouts.	• Subject may or may not be retested.
DEFICIENT SAMPLE	Subject did not provide an adequate sample.	• Test sequence stops. • Operator comments required. • Sign and retain all printouts.	• Subject may be retested.
<i>Comments are OPTIONAL for the exception messages below.</i>			
CALIBRATION CHECK OUT OF TOLERANCE	Result of calibration check was not within range.	• Test sequence stops. • Sign and retain all printouts.	• Check simulator attachment for poor fit. • Subject may be retested.
DIAGNOSTIC FAILURE	Instrument failed diagnostic check.	• Intoxilyzer disables itself. • Sign and retain all printouts.	• Cycle the power to the intoxilyzer.
UNSTABLE REFERENCE	Unable to obtain a stable reference	• Test sequence stops. Instrument returns to the ready mode. • Sign and retain all printouts.	• Subject may be retested.
SIMULATOR COMMUNICATION FAILURE	Instrument unable to communicate with simulator.	• Test sequence stops. • Sign and retain all printouts.	• Cycle the power on the simulator. • Subject may be retested.
CAL CHECK CORRELATION FAILURE	Calibration checks were not within 10%.	• Test sequence stops. • Sign and retain all printouts.	• Check simulator attachment for poor fit. • Subject may be retested.
PURGE FAILURE	Test sequence discontinued due to ambient conditions.	• Test sequence stops. • Sign and retain all printouts.	• Call the agency’s intoxilyzer instructor.
RFI DETECTED	Radio Frequency Interference was detected by the instrument.	• Test sequence stops. • Sign and retain all printouts.	• Subject may be retested.
AMBIENT FAILURE	Test sequence discontinued due to ambient conditions.	• Test sequence stops. • Sign and retain all printouts.	• Remove the subject or other source from the immediate area of the Intoxilyzer. • Subject may be retested.
IMPROPER SAMPLE	Sample introduced at the wrong time during test sequence.	• Test sequence stops. • Sign and retain all printouts.	• Subject may be retested.
INTERFERANT DETECTED	Instrument detected a substance other than ethanol during test sequence.	• Test sequence stops. • Sign and retain all printouts.	• Seek immediate medical attention for the subject.
GUTH SIMULATOR 12v500			
Message	Description	Corrective Action	
NO SOLUTION	No solution in container or simulator power has been turned on with top housing not attached to container.	Turn simulator off. Fill container w/ 500 ml of certified solution. Reassemble top housing & container.	
MOTOR IS STALLED	Motor is stalled. Usually caused by buildup of corrosion around the motor shaft.	Turn simulator off. Remove container & manually spin agitator by hand. Clean any corrosion around motor shaft. Reassemble.	
MOTOR FAILURE	Either the motor or motor drive circuit has failed.	Replace simulator.	
SOL HEATER FAILURE	Excessive time for solution temperature to increase. Heating element may be open or solution too cold when added to container.	Turn simulator off for 3-5 seconds. Turn back on.	
TEMPERATURE <33.85°C	Solution temperature has dropped below 33.85°C after initially reaching 34.00°C.	Turn simulator off for a few minutes. Turn back on.	
TEMPERATURE >34.15°C	Solution temperature is above 34.15°C after initially reaching 34.00°C.	Turn simulator off. Allow solution to cool. Turn back on.	
HEAT SENSOR FAILURE	Temperature sensor for heater control is open or sensor shorted.	Replace simulator.	
TEMP SENSOR FAILURE	Temperature sensor for thermometer is open or sensor shorted.	Replace simulator.	
CAP TEMP LOW	Temperature of the top housing is too cold.	Turn simulator off for a few minutes. Turn back on.	
CAP TEMP HIGH	Temperature of the top housing is too hot.	Turn simulator off for a few minutes. Turn back on.	
CAP HEATER FAILURE	Cap temperature out of range for too long.	Replace simulator.	